



<http://www.trafikstyrelsen.dk/en.aspx>

### Background

A government agency within Denmark's Ministry of Transport, the Danish Transport Authority manages the nation's roads, railroads, and aviation systems, and oversees subsidies for the funding of public transportation. The organization features eight business centres with various responsibilities plus a central finance team that provides general oversight, coordinating and managing consolidated operations. Due to a merger with the Road Safety and Transport Agency, and a subsequent merger with Denmark's Civil Aviation Administration in 2010, the Danish Transport Authority assumed regulatory responsibility for roads, the security regulation of civil aviation, and the operation of Bornholms Airport.

### Challenges

The Danish Transport Authority used spreadsheets to house the information that they used during their budgeting and reporting cycles. As Section Head Dorthe Laursen relates, "We circulated between 200 and 300 spreadsheets. When employees sought to create an updated forecast, it took 14 days—a long time for our finance team at the head office and also for the regional accounting groups." Frustrated with their reliance on manual

procedures, the organization searched for an advanced software solution with a centralized database that would allow them to constantly evaluate the health of their financial standing. The Danish Transport Authority selected Prophix, whose solution offered them the power and flexibility to revise their financial processes, readdress workflow for their employees, and simplify the ability to model scenarios that the organization might encounter in the future.

### User empowerment

With Prophix's intuitive user interface, customers quickly learn to administer and evaluate their financial processes without the need for IT support. The Danish Transport Authority's administrators learned to use Prophix through peer-to-peer training and began to produce their own forecasts soon after. According to Laursen, "Prophix provides an immediate benefit by showing users what has been approved. They experience a sense of satisfaction, secure in the knowledge that they can investigate details themselves without having to request information from others—and without having to check in three different systems!"

### Quick facts

#### Industry

Public sector, transportation

#### Company overview

##### Head office:

Copenhagen, Denmark

##### Annual revenue:

+1.4 billion DKK  
(\$235 million USD)

##### Employees:

Approximately 350

ERP: Navision Stat, others

#### ROI

- A single source of financial truth
- Easy access to information without relying on IT support
- Automation and simplification of budgeting and reporting processes
- Storage and integration of data from discontinued systems



### **Improved data quality and flexibility with fewer resources**

Particularly given the mergers that the organization recently underwent, the Danish Transport Authority needed a flexible series of tools that would enable them to reorient their budgeting and reporting processes. Using PROPHIX 10's Workflow Manager, the Danish Transport Authority dramatically improved their reporting processes and, in doing so, found effective ways to leverage the talents of various stakeholders within the company. Prophix's Workflow functionality also pairs with the Ad Hoc Analysis tool for amazing possibilities. Dorthe Laursen

explains, "Prophix allows us to model scenarios with ease." The insight that these potential outcomes suggest, in turn, help to inform critical decisions for the organization's management team. Underlying the ability to analyze this information is a single unified database that fully interfaces with the Danish Transport Authority's Navision ERP. As Laursen says, "We used to spend a lot of time finding the relevant data and verifying its quality. Using Prophix, we have become accustomed to having the precise information that we need right at our fingertips."



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